

## Directions for Ameritas Online Portal

Ameritas will mail out a copy of your dental cards. However, you can also access them through their online portal. You just need your social security number and then follow the direction below.

- Go to [AMERITAS.COM](https://www.ameritas.com)
- Select ACCOUNT ACCESS in the upper right hand corner
- Select DENTAL/VISION/HEARING
- Select SECURE MEMBER ACCOUNT NY
- Under 'First-time users' click on 'Register Now' and create your account.
- After you create and verify your account you can browse the site to see what is offered - such as online statements and email notification of billing.
- To get your cards - click on the 'Dental' tab and then choose ID Card.
- Click "View, print or save"
- A .pdf will be downloaded.
- They also offer an Electronic Insurance Card for your smartphone!

If you have any questions please call ENV at 1-800-887-9146. The phones at Indian River have been not working, Verizon is working on it, however, it will be much faster and more efficient to call our Dental Help Center: ENV at 1-800-887-9146.